

Tikona Digital Networks				
Tariff Plans for home users				
Applicable in Circles	All Over India			
Unlimited Usage Plans - Monthly Super Saver Plans (ADBBM)				
Broadband plans				
Plan Name	ADBBM10M550	ADBBM10M650	ADBBM10M750	ADBBM10M1050
Primary Download Speed	10 Mbps	10 Mbps	10 Mbps	10 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	20	30	75	100
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1 Mbps	1 Mbps	1 Mbps	1 Mbps
Monthly Plan Rental (Rs.) (Excluding Service Tax)	550	650	750	1,050
Installation Charges (Rs.) (Excluding Service Tax)	1,000	1,000	1,000	1,000

Tikona Digital Networks				
Tariff Plans for home users				
Applicable in Circles	All Over India			
Unlimited Usage Plans - Monthly Super Saver Plans (ADBBM)				
Broadband plans				
Plan Name	ADBBM6M400	ADBBM6M550	ADBBM6M650	ADBBM6M750
Primary Download Speed	6 Mbps	6 Mbps	6 Mbps	6 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	5	30	45	90
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1 Mbps	1 Mbps	1 Mbps	1 Mbps
Monthly Plan Rental (Rs.) (Excluding Service Tax)	400	550	650	750
Installation Charges (Rs.) (Excluding Service Tax)	500	500	500	500

Tikona Digital Networks		
Tariff Plans for home users		
Applicable in Circles	All Over India	
Unlimited Usage Plans - Monthly Super Saver Plans (ADBBM)		
Broadband plans		
Plan Name	ADBBM3M400	ADBBM3M550
Primary Download Speed	3 Mbps	3 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	10	40
Contention Ratio	1:20	1:20
Secondary Download Speed	512 Kbps	512 Kbps
Monthly Plan Rental (Rs.) (Excluding Service Tax)	400	550
Installation Charges (Rs.) (Excluding Service Tax)	500	500

Tikona Digital Networks			
Tariff Plans for home users			
Applicable in Circles	All Over India		
Unlimited Usage Plans - Monthly Super Saver Plans (ADULM)			
Broadband plans			
Plan Name	ADULM10M1400	ADULM6M1050	ADULM3M750
Primary Download Speed	10 Mbps	6 Mbps	3 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL
Contention Ratio	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA
Monthly Plan Rental (Rs.) (Excluding Service Tax)	1,400	1,050	750
Installation Charges (Rs.) (Excluding Service Tax)	1000	500	500

Tikona Digital Networks	
Tariff Plans for home users	
Applicable in Circles	Andhra Pradesh
Unlimited Usage Plans - Monthly Super Saver Plans (ADULM)	
Broadband plans	
Plan Name	ADULM4M1000
Primary Download Speed	4 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL
Contention Ratio	1:20
Secondary Download Speed	NA
Monthly Plan Rental (Rs.) (Excluding Service Tax)	1000
Installation Charges (Rs.) (Excluding Service Tax)	500

Tikona Digital Networks				
Tariff Plans for home users				
Applicable in Circles	Andhra Pradesh			
Unlimited Usage Plans - Monthly Super Saver Plans (BBM)				
Broadband plans				
Plan Name	HYDBBM10M550	HYDBBM10M650	HYDBBM10M750	HYDBBM10M1000
Primary Download Speed	10 Mbps	10 Mbps	10 Mbps	10 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	40	50	75	100
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1 Mbps	1 Mbps	1 Mbps	1 Mbps
Monthly Plan Rental (Rs.) (Excluding Service Tax)	550	650	750	1,000
Installation Charges (Rs.) (Excluding Service Tax)	1000	1000	1000	1000

Tikona Digital Networks			
Tariff Plans for home users			
Applicable in Circles	Andhra Pradesh		
Unlimited Usage Plans - Monthly Super Saver Plans (BBM)			
Broadband plans			
Plan Name	HYDBBM4M550	HYDBBM4M650	HYDBBM4M750
Primary Download Speed	4 Mbps	4 Mbps	4 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	50	60	100
Contention Ratio	1:20	1:20	1:20
Secondary Download Speed	512 Kbps	512 Kbps	512 Kbps
Monthly Plan Rental (Rs.) (Excluding Service Tax)	550	650	750
Installation Charges (Rs.) (Excluding Service Tax)	500	500	500

Tikona Digital Networks				
Tariff Plans for home users				
Applicable in Circles	Gujarat(Surat)			
Unlimited Usage Plans - Annual Super Saver Plans (ADULA)				
Annual Broadband plans				
Plan Name	ADULA2M3500	ADULA3M5700	ADULA6M10000	ADULA10M12600
Primary Download Speed	2Mbps	3Mbps	6Mbps	10Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL	UL
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA	NA
Annual Plan Rental (Rs.) (Excluding Service Tax)	3,500	5,700	10,000	12,600
Installation Charges (Rs.) (Excluding Service Tax)	0	0	0	0
Validity (Months)	12	12	12	12

Tikona Digital Networks				
Tariff Plans for home users				
Applicable in Circles	Gujarat(Surat)			
Unlimited Usage Plans - Half Yearly Super Saver Plans (ADULH)				
Half Yearly Broadband plans				
Plan Name	ADULH2M2400	ADULH3M3200	ADULH6M5200	ADULH10M7000
Primary Download Speed	2Mbps	3Mbps	6Mbps	10Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL	UL
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA	NA
Half Yearly Plan Rental (Rs.) (Excluding Service Tax)	2,400	3,200	5,200	7,000
Installation Charges (Rs.) (Excluding Service Tax)	250	250	250	250
Validity (Months)	6	6	6	6

Tikona Digital Networks			
Tariff Plans for home users			
Applicable in Circles	Gujarat(Surat)		
Unlimited Usage Plans - Quarterly Super Saver Plans (ADULQ)			
Quarterly Broadband plans			
Plan Name	ADULQ3M2100	ADULQ6M3000	ADULQ10M3600
Primary Download Speed	3Mbps	6Mbps	10Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL
Contention Ratio	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA
Quarterly Plan Rental (Rs.) (Excluding Service Tax)	2,100	3,000	3,600
Installation Charges (Rs.) (Excluding Service Tax)	500	500	500
Validity (Months)	3	3	3

Tikona Digital Networks				
Tariff Plans for home users				
Applicable in Circles	Gujarat			
Unlimited Usage Plans - Bill Free Super Saver Plans				
Broadband plans				
Plan Name	For Surat Only		For Rajkot,Ahmedabad,Surat,Vadodara	
	BF4M3200	BF4M4500	BF10M6000	BF10M8000
Primary Download Speed	4 Mbps	4 Mbps	10 Mbps	10 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	900	1600	2500	3800
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA	NA
Monthly Plan Rental (Rs.) (Excluding Service Tax)	3,200	4,500	6,000	8,000
Installation Charges (Rs.) (Excluding Service Tax)	0	0	0	0
Validity (Months)	12	12	18	24

Tikona Digital Networks				
Tariff Plans for home users				
Applicable in Circles	Madhya Pradesh(Indore)			
Unlimited Usage Plans - Monthly Super Saver Plans (MP_ADBBM)				
Broadband plans				
Plan Name	MP_ADBBM10M550	MP_ADBBM10M650	MP_ADBBM10M750	MP_ADBBM10M1050
Primary Download Speed	10 Mbps	10 Mbps	10 Mbps	10 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	20	30	75	100
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1 Mbps	1 Mbps	1 Mbps	1 Mbps
Monthly Plan Rental (Rs.) (Excluding Service Tax)	550	650	750	1,050
Installation Charges (Rs.) (Excluding Service Tax)	0	0	0	0

Tikona Digital Networks				
Tariff Plans for home users				
Applicable in Circles	Madhya Pradesh(Indore)			
Unlimited Usage Plans - Monthly Super Saver Plans (MP_ADBBM)				
Broadband plans				
Plan Name	MP_ADBBM6M400	MP_ADBBM6M550	MP_ADBBM6M650	MP_ADBBM6M750
Primary Download Speed	6 Mbps	6 Mbps	6 Mbps	6 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	5	30	45	90
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1 Mbps	1 Mbps	1 Mbps	1 Mbps
Monthly Plan Rental (Rs.) (Excluding Service Tax)	400	550	650	750
Installation Charges (Rs.) (Excluding Service Tax)	0	0	0	0

Tikona Digital Networks		
Tariff Plans for home users		
Applicable in Circles	Madhya Pradesh(Indore)	
Unlimited Usage Plans - Monthly Super Saver Plans (MP_ADBBM)		
Broadband plans		
Plan Name	MP_ADBBM3M400	MP_ADBBM3M550
Primary Download Speed	3 Mbps	3 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	10	40
Contention Ratio	1:20	1:20
Secondary Download Speed	512 Kbps	512 Kbps
Monthly Plan Rental (Rs.) (Excluding Service Tax)	400	550
Installation Charges (Rs.) (Excluding Service Tax)	0	0

Tikona Digital Networks			
Tariff Plans for home users			
Applicable in Circles	Madhya Pradesh(Indore)		
Unlimited Usage Plans - Monthly Super Saver Plans (MP_ADULM)			
Broadband plans			
Plan Name	MP_ADULM10M1400	MP_ADULM6M1050	MP_ADULM3M750
Primary Download Speed	10 Mbps	6 Mbps	3 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL
Contention Ratio	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA
Monthly Plan Rental (Rs.) (Excluding Service Tax)	1,400	1,050	750
Installation Charges (Rs.) (Excluding Service Tax)	0	0	0

Tikona Digital Networks						
Tariff Plans for home users						
Applicable in Circles	All Circles					
Unlimited Usage Plans - SOHO						
Broadband plans						
Plan Name	XAQD4096K	XAQD2048K	XAQD1024K	XAHD4096K	XAHD2048K	XAHD1024K
Download Speed(8 am to 8 pm)	4 Mbps	2 Mbps	1 Mbps	4 Mbps	2 Mbps	1 Mbps
Download Speed(8 pm to 8 am)	512 Kbps	512 Kbps	512 Kbps	512 Kbps	512 Kbps	512 Kbps
Contention Ratio	1:20	1:20	1:20	1:20	1:20	1:20
Usage Available at Primary download speed (GBs) - Fair Usage Limit	NA	NA	NA	NA	NA	NA
Plan Rental (Rs.) (Excluding Service Tax)	3800	2600	2000	7500	5100	3900
Installation Charges (Rs.) (Excluding Service Tax)	500	500	500	250	250	250
Validity (Months)	3	3	3	6	6	6

**Other Terms & Conditions**

1) In case of service discontinuation, the subscriber shall compulsorily return all the modems in working condition. In the event of subscriber not being able to deliver the modem to the company, for reasons attributable to their action/account, the modems would be assumed to be permanently undeliverable to any person including the company. In such an event, including a case where the modems are delivered by the subscriber in non-working conditions, the company would charge the subscriber Rs.1500 per modem not returned or returned in non-working conditions towards penalty/damages for breach of the terms of service. This is applicable for all plans.

**Appellate Authority Details:**

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